



“Comprehensive Assessment, Strategic Success”

Integrating MAPP*Tools into Community Health Improvement Efforts

Focus on Tobacco, Healthy Communities and Chronic Disease Prevention

Florida Department of Health
Office of Health Statistics and Assessment
April 19, 2010



*Mobilizing for Action Through Planning and Partnerships

Web Conference Goal

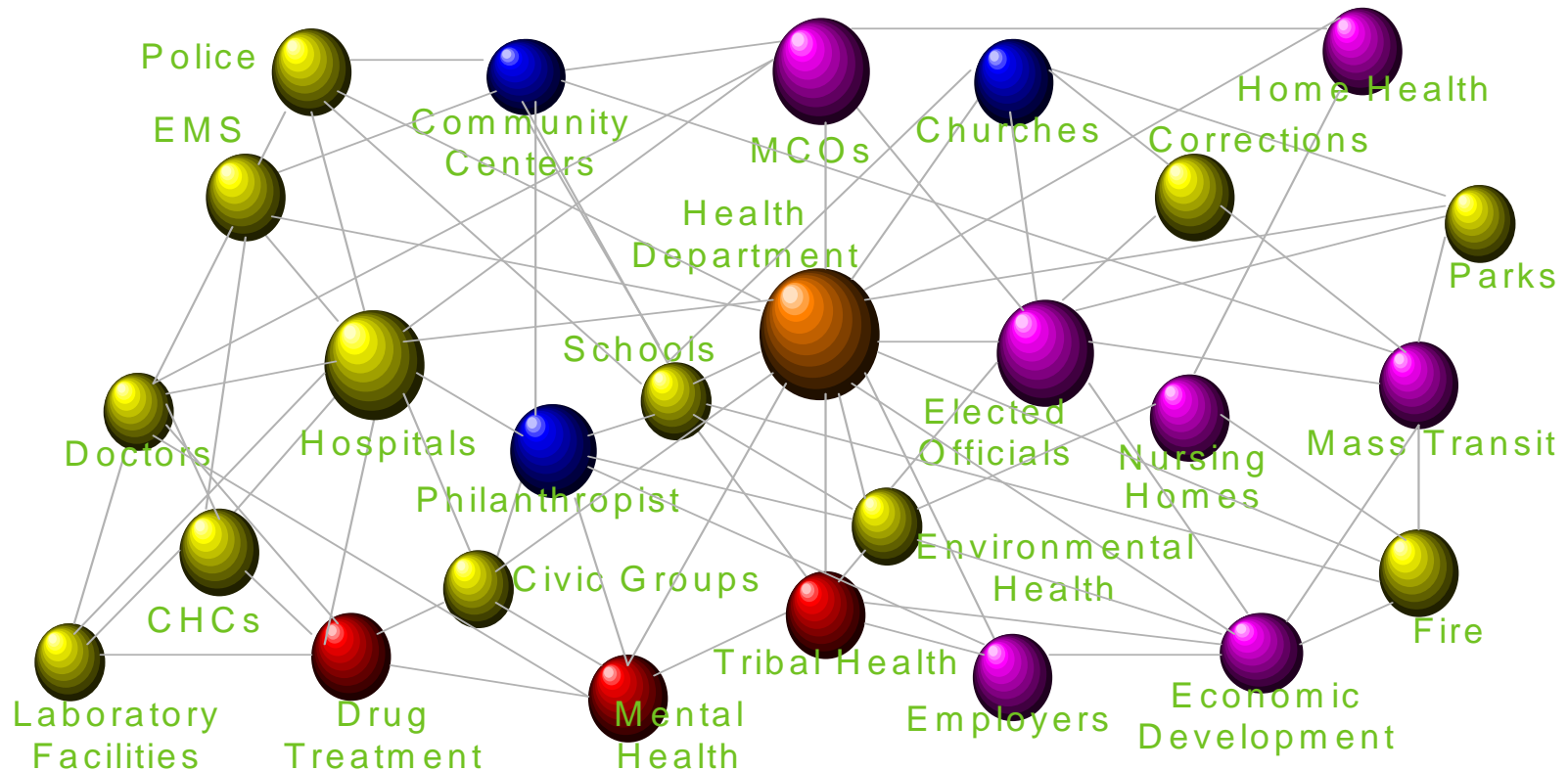
Strengthen capacities for collaborative
community-based health
improvement efforts

Web Conference Objectives

- Articulate purposes of community health assessment and community mobilization
- Implement strategies for building and sustaining partnerships
- Apply tools and techniques to collaborations towards alignment and achievement of shared health outcome goals
- Understand the ARRA Component 1 Communities Putting Prevention to Work project and its complement to ongoing health promotion activities

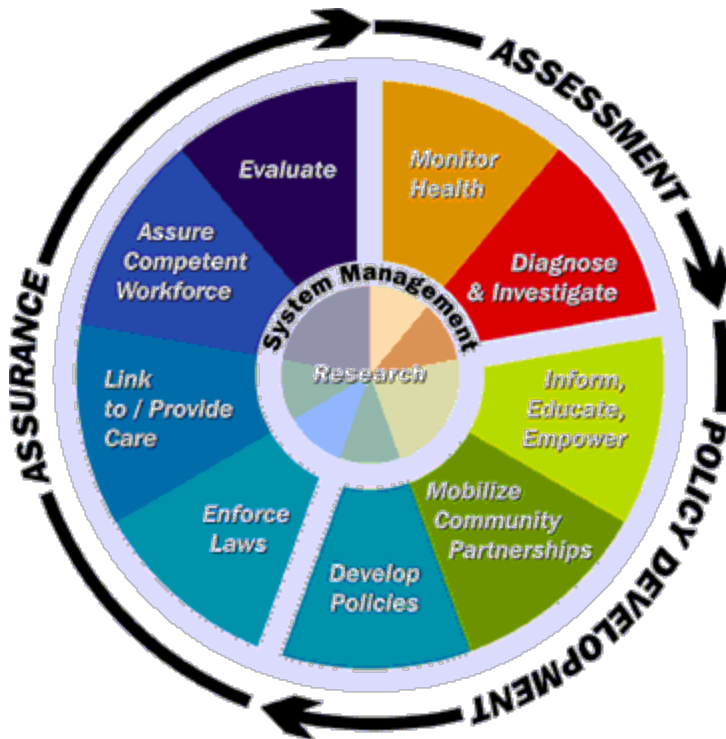
Local Public Health System

Local Public Health System



All public, private and voluntary entities that contribute to the delivery of public health services

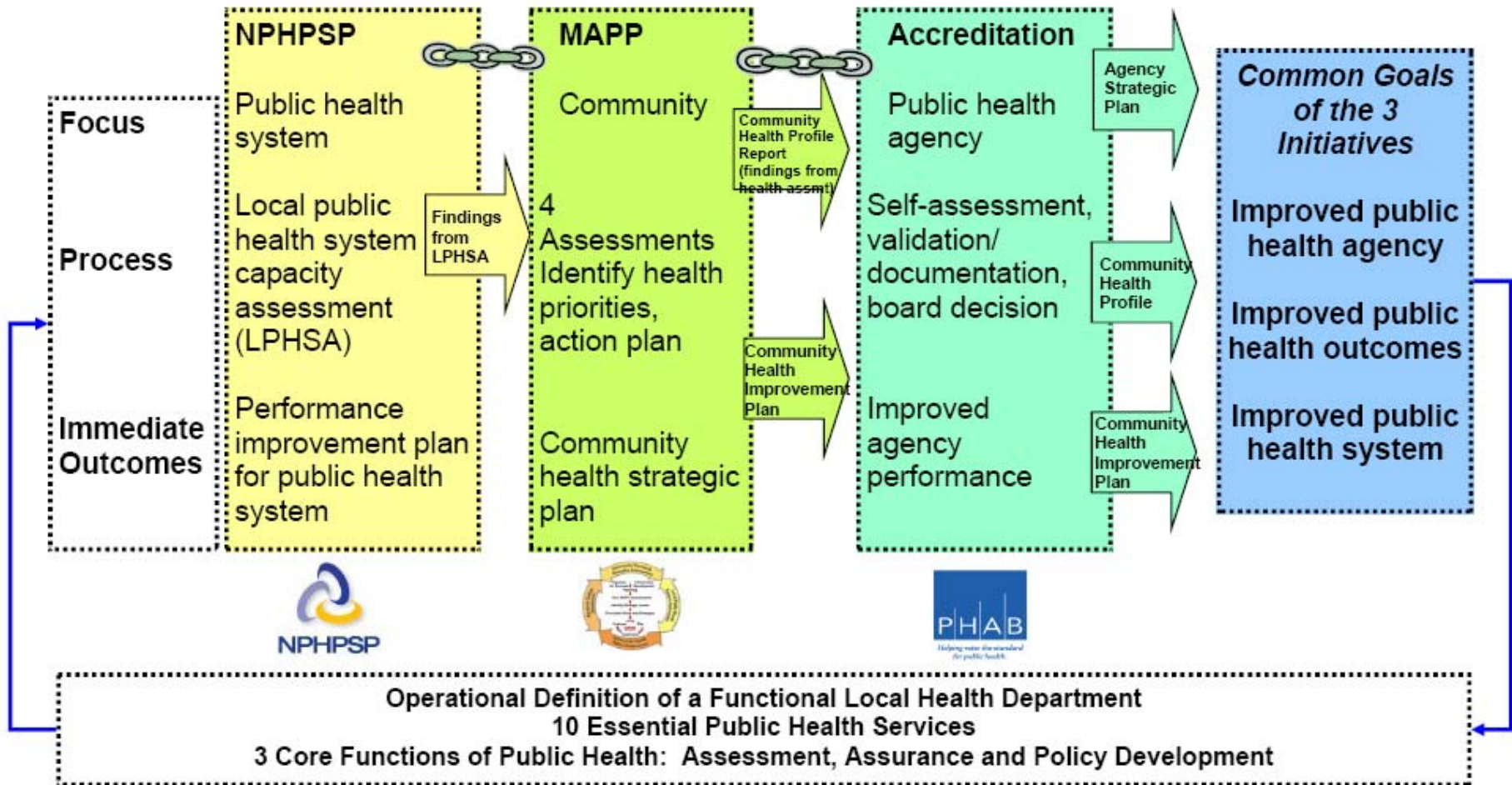
Foundations of Public Health



- 3 Core Functions
 - Assessment
 - Assurance
 - Policy Development
- 10 Essential Services
- Operational Definition of a Functioning Local Health Department
- National Voluntary Public Health Agency Accreditation (coming soon)

Linkages Among Public Health Initiatives

National Public Health Performance Standards Program (NPHPSP)
Mobilizing for Action through Planning and Partnerships (MAPP)
National Voluntary Public Health Agency Accreditation



Alphabet Soup of Tools



Tools for Assessing Community Health

- **MAPP** = Mobilizing for Action through Planning and Partnerships
- **PATCH** = Planned Approach to Community Health
- **PACE-EH** = Protocol for Assessing Community Excellence in Environmental Health



Performance Improvement – System and Agency

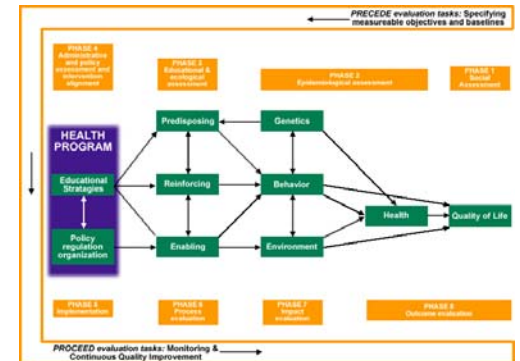
- **NPHPSP** = National Public Health Performance Standards Program



Alphabet Soup (cont)

Program Planning, Evaluation Tools

- **CHANGE** = Community Health Assessment and Group Evaluation tool
- **PRECEDE-PROCEED** = Predisposing, Reinforcing and Enabling Constructs in Educational Diagnosis and Evaluation – Policy, Regulatory and Organizational Constructs in Educational and Environmental Development
- **MAPPS** = Media, Access, Point of Purchase/Promotion, Price, Social Supports and Services



MAPP ≠ MAPPS

Introduction and Overview Community Health Assessment and Health Improvement Planning using the MAPP Framework

Objectives

- Understand purpose and benefits of community health assessment and health improvement planning using MAPP
- List phases and assessments of a MAPP process
- Locate tools and resources for MAPP, community health assessment and health improvement planning

Community Health Assessment and Health Improvement Planning

- The practice of collecting, analyzing and using data to educate and mobilize communities, develop priorities, gather resources, and plan and implement actions to improve public health. (*Institute of Medicine*)

Why Assess the Health of Your Community?

- Understand **health problems**, challenges
 - Risk factors, contributing causes
- Identify **strengths, gains** in health status
 - Assets, resources
- Learn **community perceptions** about health-related issues
- Use data/information to **establish priorities, improve systems**

Benefits of a Collaborative Community Health Assessment and Improvement Planning Process

- Results in a healthier community, improved quality of life
- Anticipates and manages change
- Creates a stronger public health infrastructure
- Builds leadership
- Creates advocates for public health
- Fosters stronger partnerships

MAPP is

- **Community-wide strategic planning tool** for improving public health
- **Method to help communities prioritize** public health issues, identify resources for addressing them, and take action



Mobilizing for Action through Planning and Partnerships

MAPP Concepts



MOBILIZING FOR ACTION THROUGH
PLANNING AND PARTNERSHIPS (MAPP)

- **Mobilizing** – Engaging the community
- **Action** – Implementing a health improvement plan
- **Planning** – Applying strategic planning concepts
- **Partnerships** – Involves local public health system and community partners

MAPP Overview



Six phases

- **Organize for Success and Partnership Development**
- **Visioning**
- **Four MAPP Assessments**
 - Community Themes and Strengths
 - “What is important to our community?”
 - Local Public Health System
 - “How are the Essential Services being provided?”

MAPP Overview (cont.)



- Community Health Status
 - “How healthy are our residents?”
- Forces of Change
 - What is occurring or might occur that affects the health of our community or LPHS?”
- **Identify Strategic Issues**
- **Formulate Goals and Strategies**
- **Action Cycle**
 - Plan
 - Implement
 - Evaluate

Tools and Resources

- www.floridacharts.com
- Foundational resource for community-based health planning

The screenshot shows the Florida CHARTS website. At the top is the logo for Florida CHARTS (Community Health Assessment Resource Tool Set). Below the logo is a search bar with the text "What are you looking for?" and a search button. A note below the search bar says "*note: Items may be searched for even if they are not in the suggestions list".

On the left side, there is a navigation menu with the following sections:

- Community Tools**
 - County & State Profiles **New!**
 - Interactive Community Maps **New!**
 - County Behavioral Risk Factor Data
 - Florida Mortality Atlas
- Health Indicators**
 - Communicable Diseases
 - Chronic Diseases
 - Maternal & Child Health
 - Environmental Health
 - Injury & Violence
 - Social & Mental Health
 - Health Resources Availability
 - Population Characteristics
- Data Queries**
 - Florida Births
 - Florida Deaths
 - Population Estimates

Below the navigation menu is the COMPASS logo (Comprehensive Assessment, Strategic Systems, Florida Department of Health).

On the right side, there is a "Recent Updates" section with the following content:

- New CHARTS County Maps *New as of 12/09!***
Welcome to the new Florida CHARTS county-level mapping application! This application combines elements of the previous county map with great new features and uses the latest technology to provide you with new ways of visualizing health data. These maps are available for most indicators found on Florida CHARTS.
- 2008 data now available on Florida CHARTS *New as of 10/09!***
CHARTS now includes 2008 indicators, maps, and profile reports.
 - [Births](#)
 - [Deaths](#)
 - [Fetal and Infant Deaths](#)
 - [Reportable Diseases Morbidity including HIV-AIDS, TB and STDs](#)
 - [Cancer Incidence \(2006 data is latest\)](#)
 - [Population Estimates](#)
 - [Licensed Physicians and Dentists](#)
 - [Hospital and Nursing Home Beds](#)
 - [Alcohol-related motor vehicle crashes](#)
 - [Crime and Domestic Violence](#)
- New Interactive Community Maps *New as of 8/09!***
Welcome to the new Florida CHARTS Interactive community mapping application! This application combines elements of the previous map with great new features and uses the latest technology to provide you with new ways of visualizing health data.

At the bottom left, there is a link to "Florida Vital Statistics Standard Reports" with a small graphic. At the bottom right, there is a link to "Florida Environmental Public Health Tracking Web Portal *Updated 10/09!*" with a small map graphic.

Tools and Resources

- **COMPASS** website
www.doh.state.fl.us/COMPASS



FLORIDA DEPARTMENT OF HEALTH

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floridashealth

COMPASS
Communities navigating to a healthier future.

COMPASS Resources

[Benchmarks](#)

Community health assessment performance benchmarks for county public health departments.

[Florida MAPP Field Guide](#)

The Florida MAPP Field Guide is a compendium of resources for community health assessment and improvement planning. It features reference material, descriptive how-to steps, tools, tips, and other resources to make it a comprehensive, yet practical, implementation guide.

[Florida MAPP Brochure](#)

[Compass Points e-news](#)

[Conference Calls](#)

[Supplemental Materials](#)

Training

[MAPP](#)

[Partnerships](#)

[Core Functions](#)

Action & Results

[Community Reports](#)

[State Reports](#)

FLORIDA CHARTS
Community Health Assessment Resource Tool Set

LOCAL PUBLIC HEALTH SYSTEM ASSESSMENT

The State and Local Report Narratives provide an overview of the National Public Health Performance Standards Program, a description of the assessment instrument structure, data limitations, and suggestions for using results for quality improvement.

[Florida's Local and State Public Health System Assessment Results](#)

- [State Report Narrative](#)
- [The State Public Health System Assessment Results](#)
- [Local Report Narrative](#)
- [The Local 67 County Aggregate Public Health System Assessment Results](#)
- [Aggregate Data \(Accessible Alternative\)](#)



- Florida MAPP Field Guide
 - On-line and print
 - Step-by-step guide
 - Tip sheets, worksheets
- Marketing materials
 - Florida MAPP Tour Book
- Technical assistance
 - On site, web conference, phone

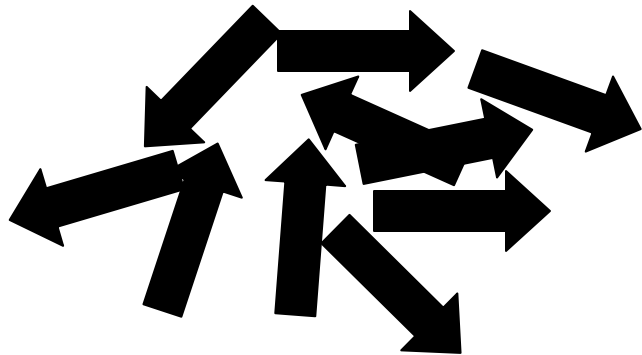
Links to Community, Agency, Program Strategic Planning



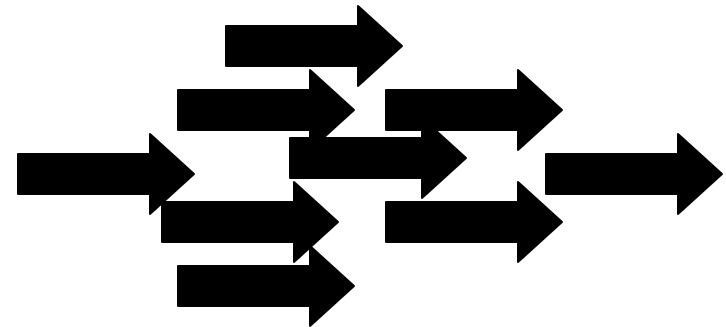
Benefit?

Alignment of Resources and Alignment of Individual Goals with Collective Ones

To change this



To this



Community Mobilization

Awareness

+

Community Action =

Change

A vibrant display of fresh produce including tomatoes, onions, carrots, and cucumbers in crates. The background is a rich, colorful array of vegetables, with red tomatoes in the upper left, purple and white onions in the center, and bright orange carrots in the foreground. Green cucumbers and other vegetables are visible in the background and to the right. The overall scene is a close-up, slightly blurred view of a market stall or farm stand.

Leon County Food Council Mission

To improve the awareness, accessibility and affordability of nutritious foods to Leon County residents while promoting a healthy, environmentally and economically sustainable community.

Today's Objectives: Community Mobilization

Objectives:

- Define community mobilization
- Describe the essential steps for mobilizing community partners around a health issue
- Recognize the value and importance of using health data in community mobilization efforts
- Select and apply tools and strategies that contribute to successful community-driven health improvement efforts

Community Mobilization

- **Community mobilization engages all sectors of the population in a community-wide effort to address a health, social or environmental issue. Community mobilization empowers individuals and groups to take some kind of action to facilitate change.** (paraphrased from CDC's Community Mobilization Guide, accessible at <http://www.cdc.gov/std/see/Community/CommunityGuide.pdf>)

Community Mobilization: An Essential Public Health Service

- **“Mobilize community partnerships to identify and solve health problems”**
 - **Among the ten essential services that define the practice of public health**
 - **Includes**
 - **Constituency development**
 - **Partnership development**

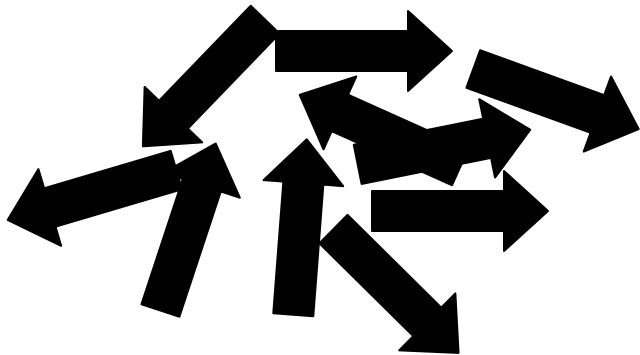
Why Involve the Community?

- Expand support, visibility
- Promote ownership (of problem and solution)
 - Overcome denial
- Encourage collaboration
- Limit competition, duplication
- Generate new energy
- Access to resources

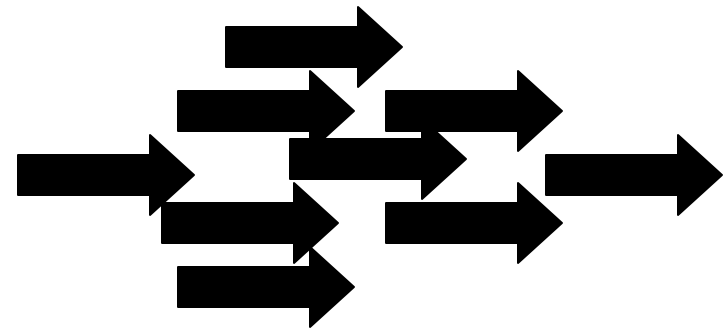
Benefits?

Mobilization Efforts are Opportunities to Align Resources and Interests

To change this



To this

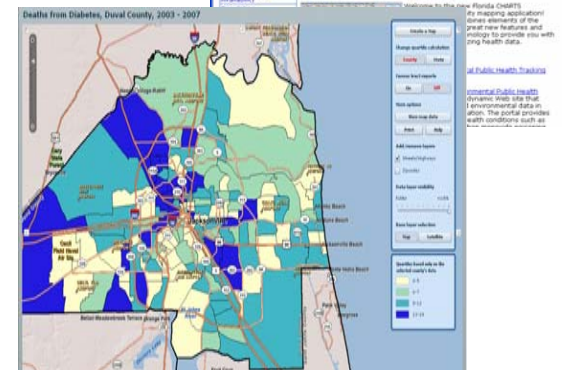


Steps in Mobilizing a Community

- 5 Phases
 - I: Develop a plan
 - II: Raise awareness
 - III: Build a coalition, partnership
 - IV: Take action
 - V: Monitor and evaluate

Phase I: Develop a Plan

- Involve the right people
 - Select a strong leader, look for
 - Integrity, commitment, trustworthiness, energy
- Understand the issue
 - Health status, contributing factors and causes, geographic dispersion
 - Check for existing current assessments
 - County health department, local health planning council, hospitals
 - Tools for assessments
 - COMPASS website, Florida MAPP
 - Florida CHARTS www.FloridaCharts.com
 - Local health planning council



Phase I: Develop a Plan – (cont)

- Define goals and strategies
 - Broad goals and general strategies
- Lay out an evaluation plan
 - Process, impact, outcome
- Identify resources
 - Inventory existing assets

Phase II: Raise Awareness

- Create a community impact statement
 - Use information from assessment
 - Identify key messages
- List organizations and representatives to target
- Develop briefing/informational packets
- Disseminate information
 - Mail, e-mail, phone, personal contact

Phase III: Build a Coalition

- Hold meetings
 - First may be a planning meeting or visioning
- Develop a shared, unified vision
 - Mission statement, goals, strategies, objectives and activities support and work towards this vision
- Continue to expand group membership as appropriate
- Nurture, educate, sustain partnership

Phase IV: Take Action

- Develop strategic plan of action including
 - Vision statement
 - Mission statement
 - Measurable goals (short, mid- and long-term)
 - Strategies for implementation
 - SMART objectives (specific, measurable, achievable, relevant and timed)
 - Identification of resources, target audience, champions, barriers
- Implement the plan

Phase 5: Monitor and Evaluate

- Review, revise or create evaluation plan
 - 6 steps
 - Engage stakeholders
 - Describe the program
 - Focus the evaluation (determine type)
 - Gather credible evidence, data
 - Justify conclusions (is this accurate?)
 - Share findings, ensure use, share lessons learned
- Recognize, celebrate accomplishments and successes

Community Mobilization: What It Is and Isn't

What It Is	What It Isn't
◆ A process, a way of getting to a goal.	◆ A goal in itself.
◆ Brings together groups of people affected by an issue to decide on a course of action.	◆ One person deciding on an issue.
◆ Allows people to act collectively in order to build and maximize the experience of collective power.	◆ Allows one or two people to assume all leadership and decision-making roles.
◆ Actions are based on achieving goals consistent with a larger vision of social change.	◆ Actions are based solely on the potential for victory or short-term gains.
◆ Involves ongoing efforts to broaden the base of community support and develop new leadership.	◆ Allows for little reaching out to new members; only a few people work on the effort or maintain leadership roles now and forever.
◆ Allows people to develop a sense of power and control over their lives; the experience of shared power coupled with vision, create the sense the "We have a right to...."	◆ Involves just changing people's minds about a situation or condition, with limited or no sense of additional "capability" or "capacity."
◆ May be a long, involved process requiring patience, perseverance, and respect for individuals and the process itself.	◆ A magical solution leading to quick victories or immediate resolution of problems.

Tools and Resources

- COMPASS Initiative, Florida MAPP

- www.doh.state.fl.us/COMPASS

- www.floridacharts.com

- Florida Alliance for Diabetes Prevention and Care

- Alliance Action Tool Kit

- http://www.doh.state.fl.us/family/dcp/Alliance/Take_Action_Toolkit.pdf



- Community Tool Box

- http://ctb.ku.edu/en/promisingapproach/bp_core_6.htm

Brief Bio-break

We'll re-start at _____

**Need clarification on any points we
covered?**

Now's a good time to ask!

**Integrating MAPP*Tools into
Community Health Improvement Efforts**

Focus on Tobacco, Healthy Communities and Chronic Disease Prevention

**Needs/Priorities
of those we serve**

Partnerships

**Partners'
Goals**

**My Program's
Goals**



Today's Objectives: Community Partnerships

- List indicators of a successful partnership
- Describe why trust is so important in partnerships
- Select and apply tools, techniques and strategies that contribute to partnership sustainability

The Good, the Bad and The Ugly of Community Partnerships

The Good:

- networking
- more resources
- more ideas
- more people to help share the work
- less duplication
- shared vision
- learn from past experiences
- different expertise/knowledge

The Bad:

- not all partners on the same page
- lack of follow through
- lack of leadership
- becoming stagnant
- maintaining involvement
- sustainability
- different priorities/interests
- meeting just to meet
- too many chiefs

The Ugly:

- arguing among partners
- negative/disruptive people
- not valuing people's time
- asking partners to step down
- different agendas
- misunderstandings
- same people involved
- not open to change or new ideas
- small town politics
- unprofessional-ism

Key Points in Partnership Development

- Building the partnership
 - Identify, recruit potential partners
 - Determine role of partners
 - Use appropriate governance structure
 - Have a clearly stated mission, goals
- Plan for sustainability – every step of the way
 - Establish and maintain trust
 - Use agreements, pledges, “handshakes” if appropriate
 - Employ leadership skills in managing partnership
 - Evaluate partnership outcomes, functioning
- Acknowledge accomplishments, successes

Building the Partnership

- Identify, recruit partners
 - Why are you seeking partners?
 - Who needs to be at the table? What types of partners?
 - What do you have to offer potential partners?

Activity:

After brainstorming, list the partners you would like to include in your community partnership.

List by agency/organization and name

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____
7. _____
8. _____
9. _____
10. _____
11. _____
12. _____

Building the Partnership

- Determine roles of/for partners
 - Roles inventory
 - Partner skills, expertise inventory

Partner Roles and Skills/Expertise Checklist

Use this grid to identify partnership roles, skills needed for those roles, and if you need/have a person in that role.

Roles	Skill or Area of Expertise Needed	Need	Have	Who?
Partnership Management				
• Fiscal manager	Budget management			
• Meeting planner	Event planning			
• Meeting facilitator	Facilitative leadership expertise			
• Recorder	Writing skills			
• Membership coordinator	Database management			
Planning				
• Planners	Strategic planning			
	Operational planning			
	Action planning			
• Program Planning	Design educational materials, activities			
	Implement educational materials, activities			
Evaluator				
• Goals, objectives	Writing measurable goals, objectives			
• Quality assurance	Performance improvement			
Communication				
• Marketing	Public relations			
	Social marketing			
• Spokesperson	Public speaking			
• IT	Social media			
	Policy development			
Health Content Specialist				
• Health status	Data analysis, interpretation			

Partner Skill/Expertise Inventory

Use the grid below to indicate the skills or areas of expertise you bring to the partnership.

Skill or Area of Expertise	Possess	Can link to others with skill/expertise
Budget management		
Communications (technical writing, working with media)		
Community organizing		
Data analysis		
Data collection		
Data interpretation		
Designing educational materials, activities		
Evaluation		
Grant writing		
Health content area specialist		
Health literacy		
Identifying, reaching target populations		
Implementing educational programs, activities		
Legislative advocacy		
Marketing		
Meeting, event planner		
Monitor/analyze health-related legislation		
Operational planning		
Performance improvement		
Policy development		
Public relations		
Social marketing		
Social media		
Strategic planning		
Worksite wellness		
Other skills/expertise you possess (list below)		

- Example tool to ascertain skills, expertise of partnership members
- Use inventory results as a guide in assigning or selecting roles

Building the Partnership

Use appropriate
governance
structure

- Charter? By-laws? Statute? Board?
- Have clearly stated vision, mission, goals, objectives

Sample Partnership Information Sheet

What is family literacy?

Family literacy is a relatively new approach to literacy development. The goal is to prevent the cycle of intergenerational problems of low literacy, by building on the strengths of the family and their existing uses of literacy.

Why is family literacy important here?

We believe that a family literacy program is needed here in our community. Statistics Canada figures from 1989 show that nearly one in every three Canadians has difficulty with everyday reading tasks.

Working in partnership

Family literacy is not just about reading and writing. It is about developing stronger relationships between parents and their children. It is about getting parents involved in their children's education. It is about building stronger families and healthier communities. We know now that the issues and challenges families face are multifaceted and complex, and we also know that we need to work together to address those issues. Your agency has expertise and insights that we need to plan and develop a family literacy project for our community. By working in partnership, we can reach those families that most need the support, and help each other deliver more effective, efficient services at the same time.

For more information, please call:

The Mosquito County Family Literacy Organization at (555) 555-1212.

Plan for Sustainability

**Sustainability, in a broad sense,
is the *capacity to endure***

**A sustained partnership maintains a focus consistent
with its original goals and objectives,
including the community it was intended to serve.**

**The key element of sustaining active involvement is
providing **continued benefits** to its partners.**

Plan for Sustainability

- Employ leadership skills in managing partnership
 - Leader vs facilitator
 - Manage meetings and communications

A Good Leader.....

- **Defines** strengths of partners and **matches** them with needed roles
- **Finds out** what partners are willing to do....and not do
- **Encourages** inclusive decision-making and teamwork
- **Clarifies** roles and responsibilities up front
- **Understands** and **communicates** that roles and responsibilities may shift over time
- **Accepts** that some partners will have different levels of commitment

Plan for Sustainability

- Use agreements, pledges, “handshakes” if appropriate
 - Tools to establish accountability and trust
 - Essential components of such documents
 - Clearly defined purpose tied to goals and mission
 - Clearly defined roles and responsibilities
 - Shaped by mutual respect
 - Participants agree to
 - Contribute experience and expertise
 - Treat all partners with respect
 - Speak up for and represent the community
 - Participate, identify an alternate if necessary
- Have written guidelines for enforcement

Sample: Partnership Agreement



Sunshine County Community Health Partnership

Partnership Agreement

Our organization is willing to join *The Sunshine State Community Health Partnership* for a one-year period, after which membership can be renewed annually. Over the year, we will participate with the growing network of private and public organizations, working to improve the health of Sunshine County. As a member of this partnership, our organization will strive to become an integral part of this partnership.

Our organization agrees to participate in the Partnership in the following ways:

- Provide culturally sensitive and accurate information about our programs and services.
- Assist individuals to get the help they need by offering services or by making appropriate referrals to services they need.
- Attend two Community Partnership meetings each year.
- Participate in at least one Partnership workgroup.

As a Partnership member, our organization will receive the following benefits:

- Become identified with an extensive network of community-based health care professionals.
- Build an increasingly visible and powerful voice in the Sunshine County community health partnership.
- Enhance communication with the members of this partnership, which includes some of the most innovative service providers in the nation.
- Participate in the promotion of services provided through agencies in the Partnership.
- Be continually alerted to expanded resources and opportunities for marketing our services.
- Have access to trainings, information sharing, and program development opportunities.



Sunshine County Community Health Partnership

Community Partnership Agreement

Our organization agrees to participate for one year in the Sunshine State Community Health Partnership..

Date: _____

Organization Representative:

Name: _____ Title: _____

Organization: _____

Our organization agrees to review this Partnership Agreement with:

- (1) The organization's Agency Head.
- (2) The organization's staff that provides direct services.

Our organization designates the following individual staff person to be the primary contact for activities related to the Sunshine County Community Health Partnership:

Name: _____

Title: _____

Telephone: _____

Email: _____

Fax: _____

Complete this agreement and keep the original for your agency records

FAX THIS PAGE TO:
Nancy Smith, Project Manager
(555) 355-6785



Family literacy Pledge

Family literacy is a relatively new approach to literacy development. The goal is to prevent the cycle of intergenerational problems of low literacy, by building on the strengths of the family and their existing uses of literacy. Family literacy is developing stronger relationships between parents and their children. It is about getting parents involved and building stronger families and healthier communities,

_____ pledges to be an active member of the Family literacy Initiative in our community.

Specifically, we promise to:

1. Engage our membership in the development of the objectives for Family literacy
2. Work towards the achievement of health literacy for all Americans by developing health literacy promotion and other programs that utilize Healthy People goals and objectives.
3. Have our organization represented during all Sunshine County events.
4. Be an active participant in the Family literacy Initiative.

Signed:

(Organization)

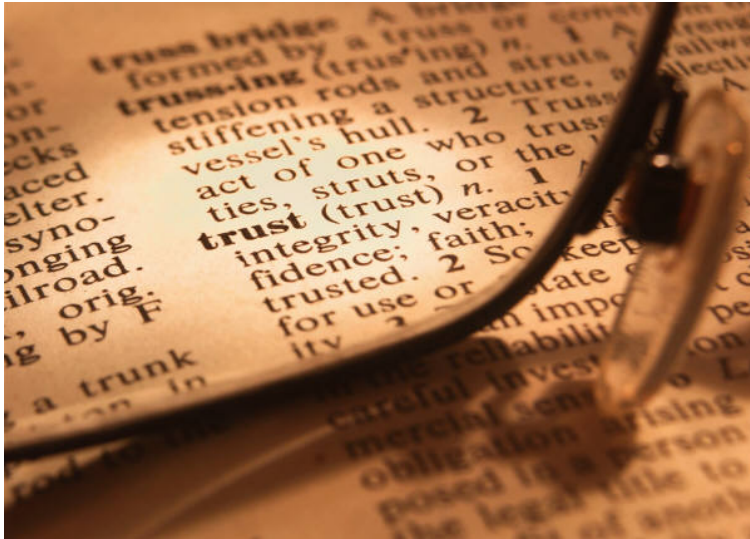
(Name Printed and Title)

(Name Signed and Date)



Plan for Sustainability

- Establish and maintain trust
 - What is trust?



Trust is a shared belief that you can depend on each other to achieve a common purpose

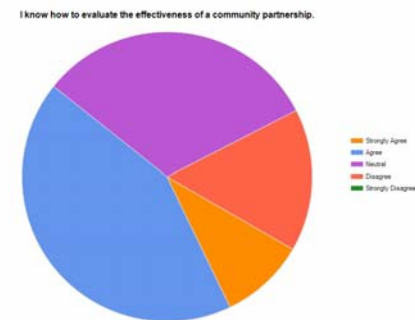
And why is trust so important?

- Trusting someone IS NOT the same as being *dependent* upon that person; there must always be a *choice* to participate in the relationship
- Research has shown that a key indicator that trust will be sustained in a relationship is the *perception* that all parties are behaving *consistent* with their character and are, therefore, seen as *predictable*; this is due in large part to the fact that trusting is inherently a *risky* behavior
- Trust establishes a sense of well-being and willingness to participate
- Are there shared resources, values and commitments?
- Is there a sense of confidence in the relationship?
- Do all partners feel valued in the process?
- Trust must be attended to on a consistent basis
- Finally, it is important to remember that everyone brings to the relationship an initial tendency to be trusting or suspicious, and that this *predisposition* has little or nothing to do with the individuals they are currently working with

Cannot assume that “once gained, it always remains”

Plan for Sustainability

- Types and functions of partnership evaluation
 - Periodic partnership assessment (annual)
 - Looks at functioning, diversity, participation
 - Process evaluation (once activities are underway)
 - Assess implementation
 - Quantity and quality of processes, activities, products
 - Outcome, impact evaluation
 - Focus on longer-term outcomes



Seven Indicators of Partnership Success

- 1. Institutional partners that link to a goal**
- 2. Evolving structure and partners**
- 3. Leadership in key positions**
- 4. Inclusive decision-making and teamwork**
- 5. Appropriate governance structure**
- 6. Mutually beneficial interactions**
- 7. Decision-making based on data**

Establishing Trust

What would you do if this happened in your partnership?

You are the new leader of the Mosquito County Health Partnership. There has been a fair amount of **turn over in your position** and a few of the partners act as though they do **not trust you**. You feel like this has **caused the partnership to not move forward** as it should. What are some of the steps you can take to earn partnership members' trust?

Possible solutions

- Have someone else (a known, trusted partner) introduce you into the partnership
- Use a neutral facilitator (if you are also facilitating the meetings)
- Acknowledge the problem to the group
- Arrange for one-on-one meetings with partnership members to establish relationships
- Take on a task and demonstrate your trustworthiness
- Time will take care of it. Remain steady. Always follow-through on tasks
- Examine your own behavior. Seek coaching and/or other leadership development opportunities
- Carve out a niche for yourself. You're unique, not the same as the previous leader (and maybe even better).

Thank You!

- Special thanks to

Janice Daly

Community Health Promotion Coordinator

Leon County Health Department

Lisa Sloan

Tobacco Prevention Coordinator

Pasco County Health Department

Kimberly Copley

Healthy Communities Analyst

Bureau of Chronic Disease Prevention and Health Promotion

- Thank **you** for your participation

Watch your e-mail for an electronic evaluation survey and the post-conference skills assessment

Need More Information?

- Visit COMPASS website www.doh.state.fl.us/COMPASS/
- Visit CHARTS www.floridacharts.com

- Contact DOH Office of Health Statistics and Assessment
 - Christine Abarca at 850-245-4444 ext 2071, e-mail: [Christine Abarca@doh.state.fl.us](mailto:Christine_Abarca@doh.state.fl.us)

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